

COVID-19 Support

Government Resources

No Canadian should have to worry about paying their rent or putting food on the table due of COVID-19.

Employment Insurance (EI)

The Government made temporary changes to the Employment Insurance (EI) program to better support Canadians who need financial assistance. As of September 27, 2020, the minimum benefit rate is \$500 per week before taxes in most cases.

Apply to employment insurance [here](#).

BOWEN Group will issue you a Record of Employment (ROE) as soon as possible so you can obtain EI quickly. Email payroll@bowenworks.ca with the subject line “**ROE COVID-19**” to request your ROE. Please include your last day of work and ensure your hours are submitted and approved in your request.

If you are not eligible for EI, you may be eligible for the new benefits:

- Canada Recovery Benefit (CRB)
- Canada Recovery Sickness Benefit (CRSB)
- Canada Recovery Caregiving Benefit (CRCB)

Canada Recovery Benefit (CRB)

The CRB provides \$500 per week for up to 26 weeks for workers who have stopped working or had their income reduced by at least 50% due to COVID-19, and who are not eligible for Employment Insurance (EI).

Apply to Canada Recovery Benefit [here](#).

Canada Recovery Sickness Benefit (CRSB)

The CRSB provides \$500 per week for up to a maximum of two weeks, for workers who:

- Are unable to work for at least 50% of the week because they contracted COVID-19
- Are self-isolated for reasons related to COVID-19
- Have underlying conditions, are undergoing treatments or have contracted other sicknesses that, in the opinion of a medical practitioner, nurse practitioner, person in authority, government or public health authority, would make them more susceptible to COVID-19.

Apply to Canada Recovery Sickness Benefit [here](#).

Canada Recovery Caregiving Benefit (CRCB)

The CRCB provides \$500 per week for up to 26 weeks per household for workers:

- unable to work for at least 50% of the week because they must care for a child under the age of 12 or family member because schools, day-cares or care facilities are closed due to COVID-19,
- because the child or family member is sick and/or required to quarantine or is at high risk of serious health implications because of COVID-19.

Apply to Canada Recovery Caregiving Benefit [here](#).

Mortgage Payment Deferral

Homeowners facing financial hardship may be eligible for a mortgage payment deferral.

The deferral is an agreement between you and your lender. Typically, the agreement indicates that you and your lender have agreed to pause or suspend your mortgage payments for a certain amount of time. After the agreement ends, your mortgage payments return to normal and the deferred payments — including principal and accumulated interest — are added to the outstanding principal balance and subsequently repaid throughout the life of the mortgage.

To know if you are eligible for a mortgage payment deferral or to learn what options are available, contact your lender — your bank or your mortgage professional.

Learn more about Mortgage Payment Deferral [here](#).

Provincial and Territorial Support

Other supports may be available to you in your province or territory:

[Alberta](#)

[British Columbia](#)

[Manitoba](#)

[New Brunswick](#)

[Newfoundland and Labrador](#)

[Northwest Territories](#)

[Nova Scotia](#)

[Nunavut](#)

[Ontario](#)

[Prince Edward Island](#)

[Quebec](#)

[Saskatchewan](#)

[Yukon](#)

Find the support you need

Answer a few questions to get a list of benefits and support tailored to you [here](#).